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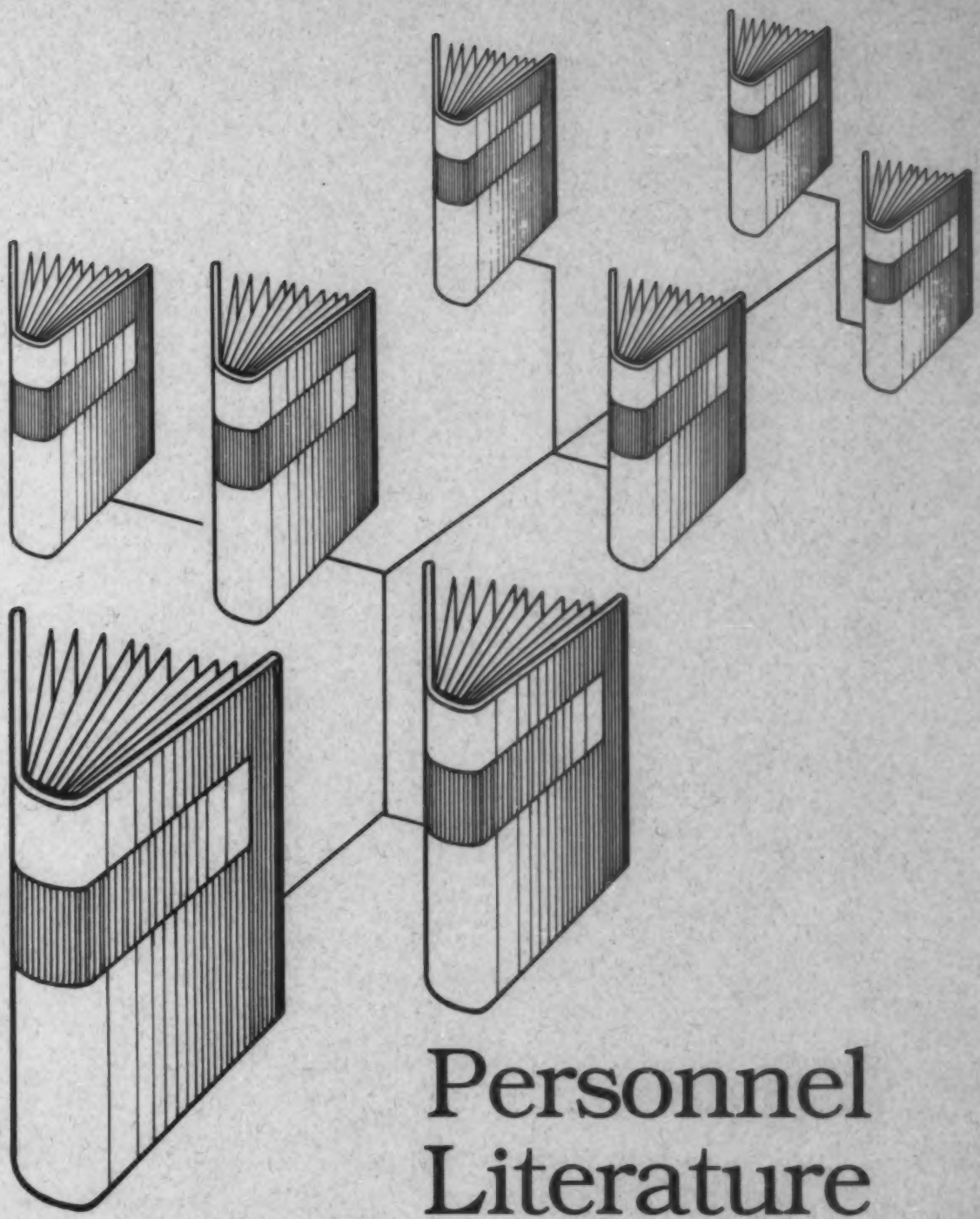

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ASSESSMENT CENTERS

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Sackett, Paul R. and Michael M. Harris.
A further examination of the constructs underlying assessment center ratings. **Journal of business and psychology,** 3:214-229, Winter 1988.
Descriptors: *Assessment centers--Evaluation.

CAREER STAFFING

6-2

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How human resource systems adjust to the shift toward contingent workers. **Monthly labor review,** 112:7-12, March 1989.
Descriptors: *Career staffing--Methods / *Labor force / *Labor supply.

6-3

Daniel, Christopher.
Selection's Uniform Guidelines: help, hindrance, or irrelevancy? **Review of public personnel administration,** 9:68-78, Spring 1989.
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6-4

Dzujna, Charlette Caseb.
Office temporaries are no longer stepchildren. **Office,** 109:62+, May 1989.
Descriptors: *Temporary employees--Utilization.

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Offerman, Dominique.
Temporaries are here to stay. **Secretary,** 49:12-13+, May 1989.
Descriptors: *Temporary employees--Utilization / *Temporary employment.

6-6

Powills, Suzanne.
Employee hotline: CEOs act to solve labor shortages. **Hospitals,** 63:48-53, April 20, 1989.
Descriptors: *Recruitment--Methods.

CHANGE, ORGANIZATIONAL

6-7

Bahn, Charles.
Surprise endings to takeovers. **Across the board,** 26:38-44, May 1989.
Descriptors: *Change, Organizational / *Consolidation and merger of corporations.

6-8

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Descriptors: *Change, Organizational--Research / County government.

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Technology and change in bureaucratic cultures. **Optimum** (Canada), 19:41-71, no. 3, 1988-89.
Descriptors: *Technological change / *Change, Organizational / *Bureaucracy.

6-10

Ferris, Gerald R. and others.
Myths and politics in organizational contexts. **Group & organization studies,** 14:83-103, March 1989.
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6-11

Hage, Jerald and Kurt Finsterbusch.
Three strategies of organizational change: organizational development, organizational theory and organizational design. **International review of administrative sciences,** 55:29-57, March 1989.
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6-12

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Using imagery to facilitate organizational development and change. **Group & organization studies,** 14:70-82, March 1989.
Descriptors: *Change, Organizational--Research / *Organization development--Research.

CIVIL SERVICE, FEDERAL

6-13

Bowsher, Charles A.
The not-so-quiet crisis: Paul Volcker on the public service. **GAO journal,** p. 4-8, Spring 1989.
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Descriptors: *Civil service--Evaluation / *Government service as a career / Federal government.

6-14

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Reflections on CSRA's first decade. **GAO journal,** p. 9-14, Spring 1989.
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CIVIL SERVICE, FEDERAL (Cont'd)

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Strengthening the effectiveness of the public career service: an interview with Bruce Laingen. **Federal managers quarterly,** (Federal Managers Association), p. 14-16+, Spring 1989.
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6-16
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Rebuilding the public service. **Federal managers quarterly,** (Federal Managers Association), p. 10-13, Spring 1989.
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CIVIL SERVICE, INTERNATIONAL

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International civil service--compensation. **International review of administrative sciences,** 55:85-94, March 1989.
Descriptors: *Civil service, International / *United Nations / *Compensation.

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Pare, Terence P.
The uncommitted class of 1989. **Fortune,** 119:199+, June 5, 1989.
Descriptors: *College graduates--Employment.

6-19
Roth, William F., Jr.
Today's MBA: a lot to learn. **Personnel,** 66:46-51, May 1989.
Descriptors: *Master of business administration degree recipients--Training.

COMMUNICATION

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Anderson, Joyce S.
Blueprint for real open-door communication. **Personnel journal,** 68:32+, May 1989.
Descriptors: *Communication in management / *Communication in personnel management.

6-21
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Report writing: master the possibilities. **Secretary,** 49:16-18, April 1989.
Descriptors: *Communication techniques / *Reports--Preparation.

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Cole, Diane.
Meetings that make sense. **Psychology today**, p. 14-15, May 1989.
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Gliner, Art.
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6-24
Kramm, Kenneth R. and Deborah A. Kramm.
Cracking the communications ice. **Training & development journal**, 43:56-60, April 1989.
Descriptors: *Communication techniques.

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Sources of increasing inequality in wages and salaries, 1960-80. **Monthly labor review**, 112:3-13, April 1989.
Descriptors: *Pay rates--Statistics.

6-28
Hughes, Charles L. and Wayne L. Wright.
Make pay plans work for the people they pay. **Personnel journal**, 68:54-63, May 1989.
Descriptors: *Pay systems.

6-29
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Locality-based pay system enters long period of study. **Federal times**, 25:7, April 24, 1989.
Descriptors: *Geographic differential / *Pay systems / *Pay rates / Federal government.

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Implications of salary structure and merit pay in the fifty American states. **Review of public personnel administration**, 9:1-14, Spring 1989.
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Progress in comparable worth: moving toward non-judicial determination--problems and prospects. **Review of public personnel administration**, 9:79-85, Spring 1989.
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Pay for performance vs. performance for pay. **Supervision**, 50:14-16, April 1989.
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Use gain sharing to build a winning team. **Supervision**, 50:17-19, April 1989.
Descriptors: *Profit-sharing.

6-35
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Incentive systems: success by design. **Personnel**, 66:63-68, May 1989.
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6-36
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What temporary workers earn: findings from new BLS survey. **Monthly labor review**, 112:3-6, March 1989.
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Descriptors: *Coaching / *Training methods / *Service industries.

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Descriptors: *Discipline--Methods.

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Reilly, Frank.

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Descriptors: *Information management / *Technological change / Federal government.

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6-41

Crino, Michael D. and Terry L. Leap.

What HR managers must know about employee sabotage. **Personnel,** 66:31-32+, May 1989.

Descriptors: *Computer crimes / *White collar crimes / *Employee conduct.

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6-42

Blanchard, Marjorie.

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Toward a phase model of burnout: some conceptual and methodological concerns. **Group & organization studies,** 14:23-32, March 1989.

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Descriptors: *Burn out (Psychology)--Research.

6-45

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Conceptual implications of two models of burnout. **Group & organization studies,** 14:15-22, March 1989.

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The work-family dilemma: how HR managers can help. **Personnel,** 66:25-30, May 1989.
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EQUAL OPPORTUNITY IN EMPLOYMENT

6-47
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Statutory construction of Title VII and 42 USC 1983 in employment discrimination actions. **Labor law journal,** 40:158-167, March 1989.
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Descriptors: *Women--Discrimination--Law and legislation / *U.S. Department of State / *Personnel policies / Federal government.

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6-53
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Equal opportunities policies and racial inequality: the role of public policy. **Public administration** (Gt. Brit.), 67:79-93, Spring 1989.
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6-54
Droste, Therese.
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6-55
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Working together for survival. **Across the board**, 26:26-27+, May 1989.
Descriptors: *Executives--Abilities / *Decision-making--Group method / *Problem solving--Group method.

6-56
Jabes, Jak and David Zussman.
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Descriptors: *Executives--Attitudes / *Organizations--Climate / *Organizations--Climate--Comparative studies.

6-57
Metcalfe, Beverly Alban.
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Descriptors: *Executives--Characteristics--Research / *Motivation research / *Work values--Research / *Executives--Attitudes--Research / Great Britain.

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Paul, Shale.
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Rhinesmith, Stephen H.
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Descriptors: *Executives--Abilities / *Leadership / *Executives--Characteristics / *Management development / *Overseas management.

EXECUTIVES--COMPENSATION

6-61
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Descriptors: *Executives--Pay--Case studies / *Executive compensation--Case studies / *Pay surveys.

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Descriptors: *Executive compensation / *Physicians--Pay.

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6-63
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The fear of success. **Industry week,** 238:23+, May 1, 1989.
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6-64
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6-65
Roberts, Marjory and T. George Harris.
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Descriptors: *Executives--Health--Case studies / *Preventive health services--Case studies.

EXECUTIVES--SELECTION AND TESTS

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Nardoni, Ren.
Successful succession planning. **Personnel journal,** 68:106-110, May 1989.
Descriptors: *Executive succession.

HANDICAPPED

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Access to the process. **Worklife,** 2:16-20, Spring 1989.
Descriptors: *Handicapped--Employment / *Mass media.

6-68
Anderson, Julia.
How technology brings blind people into the workplace. **Harvard business review,** 67:36+, March-April 1989.
Descriptors: *Blind--Employment.

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6-69
Calkins, Phil.
A legal revolution. **Worklife,** 2:21-23, Spring 1989.
Descriptors: *Handicapped--Employment / *Handicapped--Discrimination--Law and legislation.

6-70
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Descriptors: *Handicapped--Placement / *Job analysis.

6-71
Leach, Bernard.
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6-72
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6-73
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Descriptors: *Physically handicapped / *Architectural barriers--Case studies.

6-74
Owen, Mary Jane.
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Descriptors: *Handicapped--Employment.

HEALTH PERSONNEL

6-75
Birnbaum, Dee and Mark John Somers.
The meaning and measurement of occupational image for the nursing role. **Work and occupations,** 16:200-213, May 1989.
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6-76
Gray, David E.
Militancy, unionism, and gender ideology: a study of hospital nurses. **Work and occupations,** 16:137-152, May 1989.
Descriptors: *Nurses--Characteristics / *Nurses--Attitudes / *Unions.

HOURS OF WORK

6-77

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Shift work creates unusual problems. **Personnel journal**, 68:114-117, May 1989.

Descriptors: *Shift work.

6-78

Zeidner, Rita L.

Work-at-home experiment to get 12-18 month trial: volunteers will be sought for test this Fall. **Federal times**, 25:1+, May 15, 1989.

Descriptors: *Work at home / Federal government.

INTERVIEWING

6-79

Smith, Robert G.

Preparation, relaxation key to interview. **Federal times**, 25:9+, May 8, 1989.

Descriptors: *Interviewing / *Relaxation techniques.

JOB ANALYSIS

6-80

Auster, Ellen R.

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Descriptors: *Job analysis--Research / *Task analysis--Research.

6-81

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The effects of job categorization on judgments of the motivating potential of jobs. **Administrative science quarterly**, 34:68-90, March 1989.

Descriptors: *Job analysis--Research / *Motivation--Research / *Job satisfaction research / *Job factors--Research / Literature reviews.

JOB SATISFACTION

6-82

Laurent, Anne.

Survey: why are Federal workers leaving? **Federal times**, 25:3, May 22, 1989.

Descriptors: *Exit interviews / *Job satisfaction / *Employee atttitudes / *Government service as a career / Federal government.

6-83

Martin, Jack K. and Constance L. Shehan.

Education and job satisfaction: the influence of gender, wage-earning status, and job values. **Work and occupations**, 16:184-199, May 1989.

Descriptors: *Job satisfaction research / *Academic achievement.

JOB SEARCH

6-84 S/I

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JOB SEARCH (Cont'd)

6-85

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A group approach to outplacement. **Management world**, 18:29-30, March-April 1989.

Descriptors: *Employee outplacement--Methods / *Job search--Methods.

LABOR FORCE

6-86

Gonul, Fusun.

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Descriptors: *Unemployed--Research / *Labor force--Research.

LABOR-MANAGEMENT RELATIONS

6-87

Dinnocenzo, Debra A.

Labor/management cooperation: keys to success. **Training & development journal**, 43:34-40, May 1989.

Descriptors: *Labor-management relations / *Participative management.

6-88

Fedrau, Ruth H. and Kevin P. Balfe.

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Descriptors: *Labor-management relations / *Reduction in force / *Placement.

6-89

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Obstacles to unionization in high-tech industries. **Work and occupations**, 16:115-136, May 1989.

Descriptors: *Technicians--Attitudes / *Union organizing--Research.

6-90

Schwarz, Roger M.

Participative decision making: comparing union-management and management-designed incentive pay programs. **Group & organization studies**, 14:104-122, March 1989.

Descriptors: *Labor-management relations--Research / *Incentive pay--Research / *Participative management--Research.

6-91

Volz, William H. and David Costa.

A public employee's "fair share" of union dues. **Labor law journal**, 40:131-137, March 1989.

Descriptors: *Union members--Cases / *Union security--Cases.

LABOR TURNOVER

6-92

Harkins, Philip J. and Lloyd Kurtz.

Manage turnover. **Personnel journal**, 68:98+, May 1989.

Descriptors: *Labor turnover control / *Labor turnover rates.

LEADERSHIP

6-93

Robinson, Dana Gaines.

The 1990s: from managing to leading. **Supervisory management**, 34:5-10, June 1989.

Descriptors: *Leadership style / *Supervision / *Supervisors--Abilities.

LEAVE

6-94

Bureaucratus.

Sharing leave with fellow Feds. **Federal computer week**, 3:36+, May 1, 1989.

Bureaucratus is a former Federal employee who is a regular contributor to Federal Computer Week.

Descriptors: *Annual leave / *Sick leave / Federal government.

MANAGEMENT

6-95

Brown, Robert M. and Teresa F. Blevins.

Should America embrace Japanese management techniques? **S.A.M. advanced management journal**, 54:22-23+, Winter 1989.

Descriptors: *Management methods--Comparative studies / *Japan.

6-96

Cox, Allan.

Everybody wins with teamwork. **Across the board**, 26:9-10, May 1989.

Descriptors: *Management / *Teamwork / *Executives--Responsibilities.

6-97

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Team management under stress. **Across the board**, 26:30-35, May 1989.

Descriptors: *Multiple management--Case studies.

6-98

Lee, Chris.

Using customers' ratings to reward employees. **Training**, 26:40-46, May 1989.

Descriptors: *Management methods / *Service industries / *Incentive awards.

6-99

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Descriptors: *Management methods / *Technological change.

MOTIVATION

6-100

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Employee motivation: the key to training. **Supervisory management**, 34:16-21, June 1989.

Descriptors: *Training evaluation / *Motivation.

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An integrated control theory model of work motivation. **Academy of Management review,** 14:150-172, April 1989.
Descriptors: *Motivation theory / *Motivation research / Literature reviews.

6-102
Monchek, Mark A. and Steven R. Muchnick.
How to stop putting off the future. **Management world,** 18:12-15, March-April 1989.
Descriptors: *Motivation (Psychology) / *Job satisfaction.

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6-103
Alford, Patricia Fuqua.
Metamorphosis of a secretary. **Secretary,** 49:14-15, May 1989.
Descriptors: *Secretaries--Abilities / *Secretaries--Responsibilities.

6-104
Dillon, Hall.
Rail transporation workers. **Occupational outlook quarterly,** 33:24-28, Spring 1989.
Descriptors: *Railroad employees--Career opportunities / *Transportation--Career opportunities.

6-105
Fumanti, Janet.
Giving credit where it is due: loan and credit clerks, credit checkers, and credit authorizers. **Occupational outlook quarterly,** 33:29-32, Spring 1989.
Descriptors: *Financial services--Career opportunties.

6-106
Gilley, Jerry W. and Michael W. Galbraith.
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6-107
Gittler, Harvey.
Secretaries on the go. **Industry week,** 238:21, April 17, 1989.
Descriptors: *Secretaries--Career opportunities.

6-108
Hecker, Daniel.
Water transportation occupations. **Occupational outlook quarterly,** 33:20-23, Spring 1989.
Descriptors: *Transportation--Career opportunities.

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6-191
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6-202
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